



Ash Grove Medical Centre
Tel: 01977 673141 – Appointments & Enquiries
www.ashgrovesurgery.co.uk



Welcome to the summer issue of our Practice Newsletter. In this Newsletter, we aim to provide patients with up to date news, changes to the services we provide and useful information.

Staff News

We would like to extend a warm welcome to Dr Harris who has recently joined us and a happy retirement to Karen Hilary who recently retired after 22 years of working for Ash Grove Medical Centre.

Suspected COVID Patients

We now have to see our own patients with COVID symptoms. Please don't be alarmed that you will come into contact with them here at the surgery whilst waiting for your own appointment. We have set up a separate entrance for these patients and will keep them out of the main waiting area. If you think you have COVID then please do not just turn up at the surgery please contact us by telephone or ring 119 for more information.

NHS Wakefield CCG

NHS Wakefield CCG are currently carrying out some engagement work. They are asking patients about their experience of using a GP Practice during COVID-19. We would value your support and feedback to help shape the future of Ash Grove Medical Centre. Please click on the link below and complete the short survey.

<https://www.surveymonkey.co.uk/r/seeingGPinWF>

BP Machine

If you require your BP or BMI checking, you can now use the BP machine in the waiting room this is an appointment only service. On arrival, you will be screened by the receptionist for COVID symptoms and then let into surgery. When entering, you must use the hand gel provided. You will be given a bag from the receptionist containing a token for the machine, a glove and a disposable cuff. You will need to clean the machine before and after using it and will be provided with wipes. The machine will print out two receipts, one for yourself and one to be handed into the receptionist. You will then need to put all the PPE inside the bag, seal this and bag inside the bin passed to you by the receptionist.

Wakefield School Immunisation Team

The team would just like to say a massive thank you to all the parents who have contacted them over the past few weeks and attended clinics with their children to enable them to receive their outstanding immunisations. It has been a very strange few months and they had to develop new ways of working to ensure they could safely immunise the children who had missed their vaccinations due to schools being closed. If need to discuss any catch up vaccinations with them their contact number is 01924 310133.



Face Masks

For any of our patients who are advised to attend surgery, please ensure you wear a face covering. This can include a scarf or a face mask to protect yourself and others. Please note this does not apply to young children attending the surgery.

We have implemented social distancing of two meters and a one way system throughout the building.

Please use the hand gel when entering and leaving the building.

We continue to follow the latest government guidelines to keep all patients visitors and staff safe.



Face coverings protect yourself and others from COVID-19. Make sure you know when you need to wear one. Please see <https://buff.ly/393tGFw> for more information.

For information on exemption cards please see the above link where you can download them. Please note your GP surgery cannot provide you with a letter to exempt you from wearing a face covering.

The National Flu Immunisation Programme 2020/21

This year's Flu programme will obviously be ran differently to previous years. We are currently in the process of putting this together and patients who qualify for the vaccination will be contacted in due course with the arrangements.

ECHO

Every Child Has Options Community Programme were recently thrilled to receive funding from the Coronavirus Community Support Fund. During COVID, the Echo Community Programme were still able to support vulnerable children and families, as well as people struggling with Mental Health and Domestic Violence issues in the community. Throughout the very trying times of the pandemic, Echo still offered face to face appointments and home visits. This has been greatly supported by local GPs along with Child and Adults Services. Echo now offer services from various locations. For more information see contact details below.



Staff Training Dates

Please make a note of the dates below when the surgery will close at 12.00pm for staff training. We will close at 12 noon on the day of training and re-open the following day at 8.00am. If you need a doctor in an emergency, please telephone NHS111.

19 August 2020

16 September 2020

14 October 2020

11 November 2020

Facebook

Please look out for the surgery on Facebook. We keep our page updated with all the latest information with links and contacts if needed.

Useful websites and numbers

<https://www.nhs.uk/conditions.coronavirus-covid-19/>

<https://www.wakefield.gov.uk>

<https://www.nova-wd.org.uk>

<https://www.gov.uk/>

<https://www.livewellwakefield.nhs.uk/>

Wakefield Council 0345 8 506 506

Cancer Helpline 01924 542569 or 01924 546072

August 2020

Please take one

Thank you

We would like to thank you for your continued support and generosity during this time.

